Terms of Use

By accessing or using the website of **Joy Quest Games** ("Company," "we," or "our"), you agree to be bound by these Terms of Use ("Terms"). If you do not agree with these Terms, please refrain from using our website and services.

1. Acceptance of Terms

By using our website or engaging with our services (QA, Public Playtesting, Private Playtesting, On-Demand Testing and Localization), you agree to be legally bound by these Terms and any additional agreements you may enter into with Joy Quest Games.

2. Eligibility

You must be at least 18 years old or the age of legal majority in your jurisdiction to engage our services. If you are entering into these Terms on behalf of a company or organization, you warrant that you have the authority to bind that entity.

3. Use of Services

You agree to use our website and services only for lawful purposes and in accordance with these Terms. Prohibited uses include but are not limited to:

- Uploading any malicious software or viruses
- Interfering with the website's security or performance
- Misrepresenting your identity or affiliation with any person or entity

4. Intellectual Property

All content and materials on our website, including but not limited to text, graphics, logos, and software, are owned or licensed by Joy Quest Games and are protected by intellectual property laws. You are granted a limited, non-exclusive, non-transferable license to access and use the website for personal or professional use, as long as you comply with these Terms.

5. Termination of Access

We reserve the right to suspend or terminate your access to the website and our services without notice if we believe you have violated these Terms or engaged in unlawful behavior.

6. Third-Party Links

Our website may contain links to third-party websites or services. These links are provided for your convenience only, and we do not endorse or assume responsibility for the content or practices of those third-party websites.

7. Disclaimers

Your use of our website and services is at your own risk. We make no warranties or representations regarding the accuracy or completeness of the content on our website, nor do we guarantee that our services will meet your specific needs or expectations.

8. Limitation of Liability

In no event will Joy Quest Games be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of our website or services, including but not limited to loss of profits, data, or business opportunities.

9. Indemnification

You agree to indemnify and hold harmless Joy Quest Games, its employees, affiliates, and agents from any claims, damages, liabilities, and expenses arising from your violation of these Terms or your misuse of our website or services.

10. Changes to Terms

We reserve the right to update or modify these Terms at any time. Your continued use of the website and services after any changes constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

11. Governing Law

These Terms are governed by the laws of Malaysia, without regard to its conflict of law principles. Any disputes will be resolved in the courts of Malaysia.

12. Contact Information

If you have any questions about these Terms or need assistance, please contact us at:

• Email: support@joyquest.games

Last Updated: 25th September 2024